





How to Setup the SuperCam Pro App

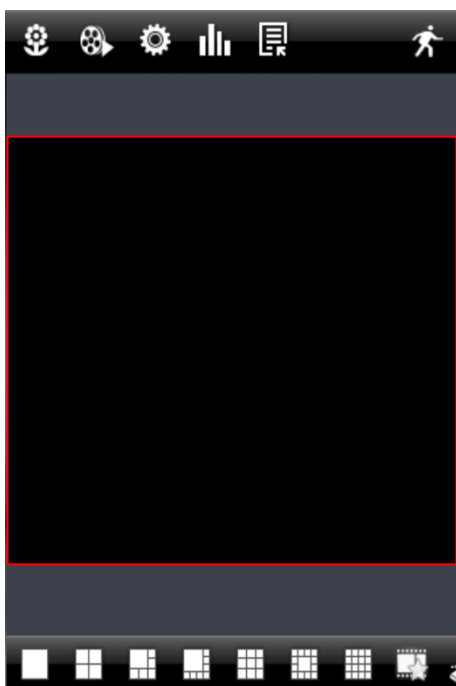


These are the instructions on how to setup the SuperCam Pro app for smart phones. The SuperLiveHD app for iPads are setup almost the same way with the exception of the “Saved Serverlist” is automatically visible on the right of the screen so you should be able to skip to step 4. **Please make sure that your phone and/or iPad is not on the same WIFI network as your DVR.**


1. Purchase the SuperCam Pro app for your smart phone or the SuperLive HD app for your iPad.
2. Launch the app.
3. Select “3G-(Video quality is normal)” or “3G/3G+/WIFI (Video quality is better)” and click login.


4. Click on the “Saved Serverlist” icon. 
5. Click on the Add button at the bottom.
6. Title: Just a name of where the DVR is will work fine.
7. Address: The web address of the DVR (ex. "store123.dvrlists.com")
8. Port: The port that the DVR communicates on (usually port 80, however you may need to check your DVR settings to find out for sure by going to the Main Menu, Setup and then Network and it will be the number in the “HTTP Port” box.)
9. Account: Your username (usually “admin”)
10. Password: Your password (default is “123456”)
11. Click “Save”.

12. Click on the back arrow on the top left of the screen. 
13. You should be back to the home screen.




14. Click in the middle of the single black camera grid and it will bring up the “Saved Serverlist” with connection icons beside them. You should see the Server that you just created with a

connected icon to the right of it.  This icon means that you are connected to your DVR. If

you are not connected to your DVR you will see this icon.  (Again, make sure that you are not on the same WIFI network as your DVR or it will NOT connect.)

15. Once you are connected, click on the arrow icon to the left of your server name to drop down

the list of your cameras. 

16. Select the camera that you would like to view and it will take you back to the home screen with the camera that you selected in the single grid spot.

17. You may select a different grid to view more cameras at once at the bottom of the screen.



18. Once you select your grid, you can repeat steps 14 – 16 for each camera position in the grid to select which cameras you would like to view in each position. (If you have multiple locations and DVRs, you may select cameras from each location to view in the same grid)

19. Once you have the cameras selected and in the positions that you want, click on the settings

icon. 

20. Click on the “Local Settings” button. 

21. Click to check the box that says “Remember display mode” and select the grid number that you want to automatically come up when you login (1,4,6,8,9,13 or 16 camera grid).

22. Click Save and then Return.

23. Click Close to take you back to the home screen with your cameras in view.

Your app is now setup and ready to view. If you have any problems with any of this please give us a call at the office at (501)305-2527. Your DVR may not be online any longer or there may be a problem with the ports not being forwarded through your modem/router. This could be the case if you have had to reset your modem/router or if there have been any changes to your internet service. If this is the case, please have all of this information before you call our office. Thank you for your business.

****NOTE** - These instructions are intended for the use of customers that have purchased this equipment directly from us. If you bought your DVR, cameras or any other device from any company other than S&S Security Alarms, Inc., please contact the manufacturer of your DVR or the company that you purchased the equipment from.**